LEGISLATIVE SERVICES AGENCY OFFICE OF FISCAL AND MANAGEMENT ANALYSIS

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FISCAL IMPACT STATEMENT

LS 7149 NOTE PREPARED: Jan 12, 2003

BILL NUMBER: HB 1539 BILL AMENDED:

SUBJECT: Certification of 911 Operators.

FIRST AUTHOR: Rep. Welch

BILL STATUS: As Introduced

FIRST SPONSOR:

FUNDS AFFECTED: X GENERAL IMPACT: State & Local

DEDICATED FEDERAL

<u>Summary of Legislation:</u> This bill requires 911 operators to be trained in accord with standards set by the Emergency Medical Services Commission and certified to provide emergency advice to callers. It requires public safety answering points to employ certified 911 operators. The bill allows the use of Emergency Telephone System Fees to obtain and maintain the certification of 911 operators.

Effective Date: Upon passage; July 1, 2003.

<u>Explanation of State Expenditures:</u> The Emergency Medical Services Commission could have an increase in administrative cost associated with developing standards and certification requirements for 911 operators. The cost to the Commission to develop the standards would probably be minor.

Explanation of State Revenues:

Explanation of Local Expenditures: The Emergency Telephone System fees can be used to pay the certification of 911 operators. Each county may adopt a fee based on the average monthly telephone access line charge. The amount generated by the fee is unknown. The impact is unknown since information on the number of 911 operators in Indiana is unknown, and the cost of certification would depend on the standards developed by the Emergency Medical Services Commission. The following is an estimate of the potential cost given certain broad assumptions.

Estimated Costs:

Number of units in 1997 Police and Fire Pension Fund: 145

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Assume each unit has both a police and fire department for a total of 290 departments.

Number of county sheriff offices: 92

Number of people to staff 24 hours a day for 7 days if person works 37.5 hours: 4.48

Estimated number of operators= (290+92)*4.5=1,719

Assume a course costs \$200, then the cost would be estimated at \$343,000.

Explanation of Local Revenues:

State Agencies Affected: Emergency Medical Services Commission.

Local Agencies Affected: Local units with 911 operators.

Information Sources:

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